

Quick Start: MFA

Register with a Phone call

Multi-Factor Authentication (MFA) uses a second method of authentication alongside your password to ensure it's actually you logging in to your account.

Step 1. Get started:

Visit <https://aka.ms/MFASetup> and sign in with your University of Canterbury email address

2. Choose your authentication method:

- In the what's your preferred option? section, select **call my authentication phone number**.
- Enter your phone number and select authentication phone.
- **Save.**

When you sign in with your password, you are also required to respond from a registered device. This makes it h
[View video to know how to secure your account](#)

what's your preferred option?

We'll use this verification option by default.

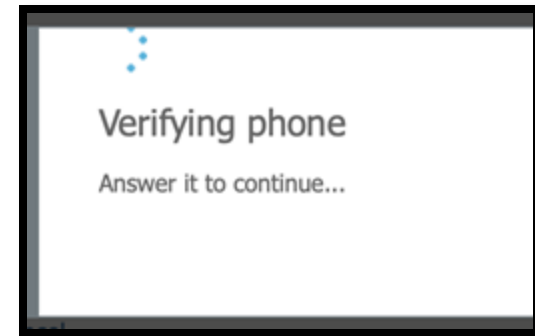
- Call my authentication phone number
- Call my office phone number
- Notify me through app
- Use verification code from app or token

Authentication phone * New Zealand (+64) XXXXXXXX89

Office phone (do not use a Lync phone) Select your country or region Extension

3. Verify your authentication method:

- You will receive a phone call to your phone.
- **Select the # (hash) key** when it says to press the 'pound key'.



- That's it, you're all set up for MFA.

If you need more help:

Contact the ITS Service desk or phone **03 369 5000** or **0508 824 843**.